

TYPE: ☒ IXC

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2010-134A

224677

**CERTIFICATED COMPANY INFORMATION**

<b>Palmetto Net, Inc.</b>		
Company Name	<b>Palmetto Net, Inc.</b>	FEIN/SSN 803-726-8300
Dbaf/ka	P.O. Box 507	Telephone #
Mailing Address	Columbia, SC 29202-0507	
City, State, Zip Code	1500 Hampton Street, Suite 103	
Business Location	Columbia, SC 29201	Richland
City, State, Zip Code		County

**REGISTERED AGENT INFORMATION**

Registered Agent:	M. John Bowen, Jr.
Mailing Address:	1301 Gervais St, 18 <sup>th</sup> Floor
	Columbia, SC 29201
City, State, Zip Code	

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Grey Humphrey, President
- A. **General Manager** (Include Address if different than above)  
 803-726-4080 / 803-726-8311 / grey.humphrey@palmettonet.com  
 Telephone Number / Facsimile Number / E-mail Address
- Nicole Price
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
 803-726-8302 / 803-726-8311 / nicole.price@palmettonet.com  
 Telephone Number / Facsimile Number / E-mail Address
- Nicole Price
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
 803-726-8302 / 803-726-8311 / nicole.price@palmettonet.com  
 Telephone Number / Facsimile Number / E-mail Address  
 1-800-333-2949
- C2. **Customer Contact** (Toll Free Number)
- John Flake
- D. **Engineering Operations** (Include Address if different than above)  
 803-726-8317 / 803-726-8311 / john.flake@palmettonet.com  
 Telephone Number / Facsimile Number / E-mail Address

- Kevin Comalander
- E. **Test and Repair** (Include Address if different than above)  
803-726-8318 /803-726-8311 /Kevin.comalander@palmettonet.com  
Telephone Number / Facsimile Number / E-mail Address  
Network Operations Center (NOC)
- F. **Emergencies** (During Non-Office Hours)  
800-277-4105 /803-726-8311 /noc@palmettonet.com  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. **Regulatory Officer** (Include Address if different than above)  
803-726-838 /803-726-8311/ Allison.mishoe@palmettonet.com  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- H. **Dual Party Mailings** (Name)  
(Mailing Address)  
/ /  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- I. **Interim LEC Fund Mailings** (Name)  
(Mailing Address)  
/ /  
Telephone Number / Facsimile Number / E-mail Address  
Allison Mishoe, Controller
- J. **Universal Service Fund Mailings** (Name)  
P.O. Box 507 Columbia, SC 29202-0507  
(Mailing Address)  
803-726-8328 /803-726-8311 / Allison.mishoe@palmettonet.com  
Telephone Number / Facsimile Number / E-mail Address
- K. **Gross Receipts Mailings** (Name)  
Allison Mishoe, Controller  
(Mailing Address)  
803-726-8328 /803-726-8311 / Allison.mishoe@palmettonet.com  
Telephone Number / Facsimile Number / E-mail Address

Grey Humphrey

***This form was completed by***

President

***Title***

***Signature***

***Date***

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

*And*  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201